



ROCKY MOUNTAIN AHRMM NEWSLETTER July 2021

July HealthCare Heroes – Supply Chain, University of Utah Hospitals and clinics.

A Note from RM-AHRMM:

As part of our chapter newsletter, we try so spotlight supply chain healthcare heroes. This month we asked Brain Pollick – Administrative Director supply chain University of Utah Health, to nominate an individual. He quickly replied and requested to nominate two individuals Mark Fawson – Director Material Services, and Ken Carlisle - Purchasing/Contracting Director.

Brain mentioned:

- Ken did a standup job during the pandemic and I would like to honor him for his stellar performance in management the PPE procurement process.
- The neat thing about Mark is that he started his new position in February 2020 right in the heat of the COVID-19 pandemic getting underway.

When we reached out to Mark and Ken to let them know of their nomination, they asked if they could nominate Brian. The following is their thoughts about Brian's leadership.



On a recent trip to a local children's museum with my two little girls, I found myself standing in front of an exhibit that was all about heroes. I read to myself, a hero inspires people, does something worth talking about, is a role model, changes things for the better, creates possibilities, has vision, and is willing to make sacrifices. I reflected on this exhibit and the many unsung heroes in my life. One such hero came to mind as I contemplated a recent ask of Kenneth Carlisle and me regarding healthcare heroes. I suggested to Ken that we highlight Brian Pollick as a Healthcare Hero in the RMAHRMM newsletter. There was no hesitation. As Ken and I sat to discuss our hero subject, the accolades, accomplishments, and vision shared flowed freely. Brian was, in our eyes, a true hero that inspired others and changed things for the better. He is someone that creates possibilities and has vision to take care of those

that take care of our community. We knew that if we felt this way about Brian, others likely had similar experiences. Here are just a few comments others had to say about Brian:

- Alison Flynn Gaffney, MHA, CMRP, FACHE, Executive Director University Hospital, Service Lines and System Planning said, at a moment's notice, when I called Brian early on a Saturday morning, he came to the hospital ready to serve. Brian was appointed as the Chair for supplies and equipment of our Emergency Operations Command structure, as well as served at the state level on behalf of the University of Utah Health. Brian and the supply chain team are some of the best I have ever worked with throughout my 30 years in healthcare.
- Dr. Jeremy Biggs, Occupational and Environmental Health Division Chief and PPE "Czar" said, Brian worked with the rest of us at night, on weekends and holidays to find alternative ways to provide PPE, coordinate donations, and work with the Project Protect mask and gown initiative. Brian is willing to listen and think outside the box, which allowed us, at Utah Health, to have adequate PPE for our health care providers throughout the COVID pandemic.
- The thing about Brian that I find most impressive is that his finger is firmly on the pulse of this organization. Brian works well at assembling the necessary stakeholders and getting as much information as possible. Because of this, we were able to find a great deal of solutions to problems as they emerged before they became major emergencies – Scott Brennan, Material Services Manager, University of Utah Health
- Brian held regular meetings and required more of us (Owens & Minor) his distribution partner during a very challenging year. He established daily, twice-a-week and other regular meetings to review inventory status on all critical items. I've always found Brian to be a thoughtful leader. – Jake Olson, Enterprise Vice President, Owens & Minor
- Brian was on top of every detail, the questions I hoped he wouldn't want details on, he asked every time – Todd Arbon, Account Executive, Owens & Minor

- Brian has a clear vision of what he wants in a supply chain organization, and the direction he wants to head it in. He understands the organization from top to bottom but is open minded enough to accept new ideas that might enhance supply chain progress. – JD Vonk, Materials Management Facilitator, University of Utah Health
- Brian was relentless in finding and pushing for the PPE supplies we needed for the hospital and clinics. He was calm when others were near panic mode. He was skillful in his communication with people. He listened. He was quick to take action.– Kraig Kirk, Material Services Manager, University of Utah Health

For Ken and I, Brian was able to make possible what others thought impossible. When everyone was trying to make bulk PPE purchases, University of Utah Health included, Brian had vision to look to other resources. Working with a boat cover supplier to manufacture face shields or a cheerleading uniform company to sew reusable facemasks, even exploiting an existing relationship with our philanthropic partner, Huntsman Chemical Corp, to create hand sanitizer in bulk. These were just some of the ways Brian showed vision and reasons we feel he is a true "Healthcare Hero." Thanks Brian for your heroic leadership – Mark Fawson and Kenneth Carlisle

Mark Fawson, MBA, BSN, RN, CMRP is the Director of Material Services at University of Utah Health and Kenneth Carlisle, MBA, CPSM, CMRP is the Director of Purchasing and Contracting for University of Utah Health.

Rocky Mountain AHRMM Leadership Message By Dan Deursch

Did You Know...

It is hard to believe that we are halfway through 2021. As seems to be routine in Healthcare Supply Chain this year has brought both great opportunities and challenges. We are so grateful for you and the continued engagement and support you have given our organization. Did you know the [Rocky Mountain AHRMM website](http://www.rockymtnahrmm.com) has several resources to support you in your career development?

Continuing Education Credits

The regional and local events hosted by Rocky Mountain AHRMM are eligible for Continuing Education Credits. Each Education session is evaluated by the National AHRMM organization to validate that the content is educational and delivers best practices, case studies, resources, and/or solutions.

These CEC's are eligible hours necessary for CMRP Certification Renewal. In many cases these CEC's also qualify for hours towards other supply chain certification hours as well (ie ISM, APICS; verify guidelines with your certifying organization).

For questions regarding CEC please contact Toby Johnson (toby.johnson@philips.com)

Regional Events

In Fall 2020 and Spring 2021 Rocky Mountain AHRMM, Arizona AHRMM and Colorado AHRMM chapters hosted regional virtual events. The Fall 2020 Conferences focused on lessons learned from the COVID pandemic from the perspective of Providers, Suppliers and State Governments. Spring 2021 was themed around a few of the [AHRMM KEYS](#); Finance, Patient Safety, and Environmental Safety. Full session recordings are available on the [Rocky Mountain AHRMM website](#) and our [Youtube Channel](#). Available to access 24/7.

Career Resources

In addition to open positions and job opportunities the [Career Resources page](#) of the Rocky Mountain AHRMM website has several other tools.

- Webcasts – AHRMM webcasts covering a variety of Healthcare Supply Chain topics.
- Online Learning – On-Demand learning module, e-Learning and podcasts available from AHRMM.
- CMRP Certification – Certified Material and Resource Professional certification from AHRMM, credentialing based on Healthcare Supply Chain knowledge.
- Career Resources – Tools to support your career search: Professional Development Matrix, Compensation Survey and Career Center.

AHRMM news:

AHRMM21 Conference and Exhibition

- Nashville, TN, August 23-25 2021
- <https://www.ahrmm.org/ahrmm-conference-exhibition>

AHRMM21+ Virtual Conference

- Virtual, September 14-16 2021
- <https://www.ahrmm.org/ahrmm-conference-exhibition>

AHRMM events and education link

Be bigger better smarter faster! Or if you prefer this verbiage – A great way to be involved in the AHRMM community.

<https://www.ahrmm.org/calendar>

AHRMM Cost, Quality and Outcomes (CQO)

Movement CQO frames the critical role supply chain professionals play in driving high quality care, at a more affordable cost, to deliver greater value to patients.

<https://www.ahrmm.org/cqo-movement>

AHRMM Keys - Key Performance Indicators

(KPIs) that set the standard for supply chain management in the health care field.

<https://www.ahrmm.org/keys>

AHRMM Career Center – Tools and information ranging from posting of employment opportunities to tools to explore career opportunities and advancement.

<https://www.ahrmm.org/resources/career-center>